



Sparkasse

S-pushTAN

Information about the S-pushTAN-App.

The free S-pushTAN-App helps you with your banking. It allows you to approve transactions individually and securely on your smartphone or tablet. You can use the pushTAN procedure in the App Sparkasse, in your online banking or in conjunction with your financial software. The app works on both Apple iPhones and Android™ devices.

Setting up the S-pushTAN-App



1. Download the S-pushTAN-App free of charge from the App Store or Google Play Store.



2. Open the S-pushTAN-App and tap "Jetzt einrichten" ("Set up now") or "Neu einrichten" ("New setup").

Weil's um mehr als Geld geht.



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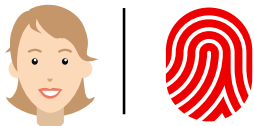


3.
“Allow” notifications, then tap
“Weiter” (“Next”).

Passwort



4.
Set a secure password for the S-pushTAN-App
and confirm it.
– At least one number
– At least one letter
– 8 or more characters
– At least one special character



5.
You also have the option to confirm your
login with your biometric data.

Already using another device with the S-pushTAN-App?

6.
YES: Follow the description under
“Changing your device”.

6.
NO: Select “Nein, neue Registrierung”
 (“No, register new device”).

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7. If you have already received a registration letter, tap “Ja, Registrierungsdaten vorhanden” (“Yes, I have my registration details”). If you have not received them, contact your Sparkasse.

8. Allow camera access and scan the QR code in the registration letter. Alternatively, you can enter the registration details manually.

Legitimations-ID

***** ✓

Online-Banking-PIN

***** ✓

9. From now on, log in with your username and authentication ID or with your online banking PIN for online banking.

Online-Banking-PIN

Neu: ***** ✓

***** ✓

10. If you are logging in for the first time, set up a new online banking PIN and confirm it.

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If you have forgotten your app password

1. Enter the wrong password **5 times**
2. The app resets **automatically**
3. **Set up the app again** (description above)

Changing your device

1. Ensure that you know your username and PIN and you have an existing device with S-pushTAN-App set up on it.
2. Enable Bluetooth on both devices (the new one and the existing one).
3. Select **“Ja, starte Schnelleinrichtung”** (**“Yes, start quick setup”**).
4. Allow the use of Bluetooth, if you have not done so already.
5. Generate a QR code with **“QR-Code erzeugen”** (**“Generate QR code”**).
6. Scan the QR code with your existing device.
7. The S-pushTAN-App will open automatically on your existing device.
8. Select the connection to be set up on the new device.
9. Swipe the **“Registrierung erlauben”** (**“Allow registration”**) button and you can then complete registration on the new device.
10. Enter your login details on the new device and log in by tapping **“Anmelden”** (**“Log in”**).
11. Activation on the new device is then complete and the new device can be used immediately to approve transactions.

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pushTAN for 3-D Secure with the Sparkasse card (debit card), Sparkasse credit card und Sparkasse Basic Card (debit card)

If you are shopping on the internet and want to pay with your Sparkasse Debit Mastercard/Visa Debit card (debit card), your Sparkasse credit card or your Sparkassen-Karte Basis (debit card), you will now usually be asked for authentication through 3-D Secure.

3-D Secure is used throughout the world in online retail. With this secure two-factor authentication, you can prove that you are the legitimate cardholder and protect yourself against unauthorised use of your card.

Make sure that you enable your Sparkasse card for 3-D Secure so that you can continue to pay securely online. Once you have enabled it, you will be able to enjoy extra protection for all your online card payments – and confirm them quickly, easily and conveniently by swiping in the S-pushTAN-App.

Enabling 3-D Secure



1.
Enable your Sparkasse card for 3-D Secure. You will find the link for this in your online banking or at www.sparkasse.de/3dsecure.

2.
Download the S-pushTAN-App from the App Store or Google Play.¹

¹ If you are already using the S-pushTAN-App, you can skip this step.

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3. After enabling 3-D Secure, you will receive a letter from us with a QR code. Scan this with the S-pushTAN-App. This is the secure way to authenticate yourself in the app, and your Sparkasse card will be linked to the app automatically.¹



4. Now simply go ahead and shop online and approve your payments securely on your smartphone or tablet.

Tip: Have you not used online banking before? Then enable your access to it quickly and easily now! You will find all the information you need about this at www.sparkasse.de/online-banking.



¹ If you are already using the S-pushTAN-App, you can skip this step.